

Landline/Internet Solutions Small Business bundle

Our great landline/internet bundle was made for small businesses.

At Bendigo Community Telco Community Telco we aim to provide competitive products and great service – just what you’ve asked for. So we’ve bundled landline and broadband services, with untimed local and national calls, a low single monthly fee and lots of extras to choose from so you can tailor a package specifically for your needs.

| Plan name | Included | Monthly fee |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Small Business bundle B902 | <ul style="list-style-type: none"> • Business line rental • 75 included local or national calls (untimed) per month • High Speed ADSL2+ with 10GB+ data per month | \$129.00 |
| Add the following extras: | | |
| Extra 1: Additional 5GB of internet data (per month) [#] | | \$10.00 |
| Extra 2: 1GB wireless broadband service (per month) | | \$25.00 |
| Extra 3: Extra landline* (per line, per month) Includes line rental and an additional 75 local or national calls shared across the account [^] | | \$50.00 |
| Local call rates | | |
| Local calls (per call, untimed) | | \$0.20 |
| Calls to 13/1300 numbers (per call) | | \$0.33 |
| National long distance call rates | | |
| National calls (per call, untimed) | | \$0.20 |
| Calls to mobiles | | |
| Calls to mobiles (per minute, charged per second with 1 minute minimum) | | \$0.20 |

+ # * ^ Please turn over for details.

How will a bundle benefit your business?

- Ideally suited to small and medium businesses who want to combine their phone and internet services for increased value and simplicity.
- Fixed call rates for long distance calls are invaluable for businesses with interstate offices or key customers.
- Everything on the one bill simplifies your accounts processes.
- Fast ADSL2+ internet access will help you increase office productivity.
- A flexible choice of extras will help you stay connected even when you're away from the office.



**Call (03) 5454 5000 or visit
bendigo.communitytelco.com.au**

Bendigo Community Telco Ltd ABN 88 089 782 203
trading as Bendigo Community Telco™
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**Community
Telco** 

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- + Data usage will be counted in kilobytes, where 1,000KB=1MB. There is no excess usage charge. Once you have used your included monthly data allowance the speed of your service will be reduced to no worse than 64kbps for the duration of the current billing period. You can obtain an indication of your usage via the online usage meter on our website.
- # You can increase the included data allowance on your High Speed ADSL2+ to a maximum of 25GB per month.
- * A maximum number of five standard PSTN business landlines can be purchased under this plan. Businesses with more than five standard business landlines are not eligible for the Small Business bundle.
- ^ Included call value is calculated by multiplying the number of lines x 75, and will be provided to a maximum of 375 local or national calls on any given account.

Terms and conditions

1. The Small Business bundle is only available to approved business customers (you must provide an ABN) on a 24 month contract. Fees apply for early termination of a fixed term contract. Applicable early termination fees are detailed in our Schedule of Charges, available on our website. The minimum cost of the Small Business bundle over 24 months is \$3,096.00.
2. To be eligible for this offer you must have a minimum of one standard business landline and an ADSL2+ 10G service connected to this plan. If at any time you do not meet this requirement you will no longer be eligible for this bundle and remaining services will be moved to our relevant standalone plan. Early termination fees will apply and you may be required to sign a new fixed term contract.
3. All 'extras' are provided on a month-by-month basis. Purchased extras can be terminated or amended at any time without penalty. Limits apply to purchased extras – please refer to the rates matrix and associated descriptions for further details.
4. Plans do not include hardware. You may purchase hardware outright from us or bring your own hardware if it meets the minimum system requirements as advised by us.
5. The stated rates only apply to business grade PSTN lines. ISDN services are not supported under the advertised pricing structure.
6. At the end of each billing month any included call value or unused data will be forfeited.
7. Installation charges apply for new landline connections. Speak to your customer service representative for actual costs.
8. Call rates for international destinations are available on request.
9. The fee to connect a new ADSL service is \$99.95. If you transfer an existing service from another provider, the fee is \$59.95. This is payable on your first invoice. A \$10.00 fee will apply to all plan upgrade requests and will be billed as a once off charge on your invoice.
10. ADSL service availability is dependent on your geographic location. The speeds specified represent maximum possible connection speeds. Actual speeds achieved will depend on how far you live from the local telephone exchange, configuration and quality of your phone line, quality of your equipment (including your USB or ADSL modem and line filter), the number and type of services being used in your neighbourhood, interference from outside sources, your computer's hardware and software set up, and the configuration of any computer you are trying to access.
11. We will restrict all peer-to-peer traffic across our network. The restriction imposed will be no worse than 64kbps.
12. The wireless broadband plans may only be used to access data services. You cannot use the supplied SIM card to access other services such as voice calls, international voice calls, voicemail and calls to 1300 and 1900 numbers, or to send and receive SMS. If the supplied SIM card is used in an alternate modem it will count towards your plan's data allowance.
13. If you exceed your included data allowance on your wireless broadband service, excess data will be charged at \$0.10 per MB. Data usage will be counted in kilobytes, where 1000KB = 1MB and includes both uploads and downloads on your wireless broadband service.
14. Incorrect call-out fees apply and will be charged if you lodge a fault, a technician visits your premises and no fault is found.
15. This offer is not available in conjunction with any other offers.

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This price list is effective 1 June 2010. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: bendigo.communitytelco.com.au. You must adhere to these terms when using this service.